

# END TERM EXAMINATION

FOURTH SEMESTER [BBA] MAY JUNE - 2014

Paper Code: BBA206

Subject: Marketing Research

BBA(B&I)206

BBA(TTM)206

BBA(MOM)206

Time : 3 Hours

Maximum Marks :75

Note: Attempt any five questions including Q. no1 which is compulsory. Attempt one question from each unit. All questions carry equal marks.

- Q1 Explain the following- (5x3=15)
- (a) Types of Research Design
  - (b) Types of Non Probability Methods of Sampling.
  - (c) Formation of Research Problem.
  - (d) Cluster Analysis
  - (e) Conjoint Analysis

### UNIT-I

- Q2 What do you mean by Marketing Research? Briefly describe the different steps involved in a Marketing Research Process? (15)
- Q3
- (a) Briefly Explain the Sources of potential errors in experiments? (5)
  - (b) Define Marketing Information System? (5)
  - (c) Explain objectives of Marketing Research? (5)

### UNIT-II

- Q4
- (a) What do you mean by Sampling Designs? Describe the various steps involved in the Sampling Process? (9)
  - (b) Define Measurement? Explain Briefly Measure sources of errors in Measurement? (6)
- Q5
- (a) Explain Different Types of Scales? (5)
  - (b) What do you understand by "Attitude"? Explain the main components of Attitude. (5)
  - (c) Explain briefly Criteria for a Good Scale? (5)

### UNIT-III

- Q6
- (a) Define Questionnaire? Explain the steps of Designing Questionnaire? (10)
  - (b) Explain briefly problems in Editing? (5)
- Q7
- (a) What are the different aspects of the Interviewer's Tasks? (5)
  - (b) Explain various Sources of Secondary Data? (5)
  - (c) What are the Measures of Central Tendency? (5)

### UNIT-IV

- Q8
- (a) What do you mean by Research Reports? Explain criteria for Evaluating of Research Report. (7.5)
  - (b) Explain various steps for Writing a Research Report? (7.5)
- Q9
- (a) What is CHI-SQUARE Test? What are its uses? (7.5)
  - (b) What is Regression Analysis? How is Regression Analysis useful in Marketing Research? (7.5)